

**Lewis, Judith**

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**From:** 25393-65208278@requests.muckrock.com  
**Sent:** Monday, April 25, 2016 3:01 PM  
**To:** FOIA HQ  
**Subject:** Freedom of Information Request: Help Desk requests for FOIAonline

April 25, 2016  
Environmental Protection Agency  
National Freedom of Information Officer  
U.S. Environmental Protection Agency  
1200 Pennsylvania Avenue, NW (2822T)  
Washington, DC 20460

To Whom It May Concern:

This is a request under the Freedom of Information Act. I hereby request the following records:

Copies of all help desk or support requests, dated between January 1 2015 and March 31 2016, submitted through the FOIAonline Support page, as seen here:

<https://foiaonline.regulations.gov/foia/action/public/home/emailSupport>

FOIAonline is service administered by the the eRulemaking Initiative, which is housed within the Environmental Protection Agency:

<https://www.regulations.gov/#!/aboutProgram>

Thus I am submitting this request to the EPA. Please let me know, however, if there is a more appropriate agency to send this request to.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 20 business days, as the statute requires.

Sincerely,

J.K. Trotter

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Filed via MuckRock.com  
E-mail (Preferred): 25393-65208278@requests.muckrock.com

For mailed responses, please address (see note):

MuckRock

DEPT MR 25393

411A Highland Ave

Somerville, MA 02144-2516

PLEASE NOTE: This request is not filed by a MuckRock staff member, but is being sent through MuckRock by the above in order to better track, share, and manage public records requests. Also note that improperly addressed (i.e., with the requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.

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